

TRIP FACILITATOR

We are looking for individuals who are adventurous, desire to learn and grow, and see their work as more than just a job, but also as an opportunity to contribute to something meaningful.

About Our Company

We are a leading ecotourist resort brand in Asia that manages resorts in remote locations far from the hustle and bustle of city life. We invite our guests to disconnect from the busyness in their lives so that they can connect with what is important. We seek to create holistic impact that touches the four P's: Planet (protecting the environment), People (social impact in our community), Prosperity (lifting the local economy in which we operate), and Purpose (helping our team find and live out their purpose). While doing this, we also seek to build a profitable business.

Job Responsibilities

1. Understand our guests, markets, and service philosophy and help continue to provide ever improving unforgettable guest experiences.
2. Develop activities and resources at our Resort to help facilitate group programs.
3. Create new and improve existing programs; team building, leadership development, cultural experiences, science labs, etc
4. Work with the Resort Leadership Team to develop program schedules and activities to meet the needs of the client prior to the execution of the program.
5. Work with the Island Connections Department and Holistic Community Development Department to ensure that programs in the islands align with our vision and mission of investing in and empowering the local people.
6. Facilitate the unforgettable experience – Work directly with students and teachers. Trip Facilitators may be asked to guide jungle hikes or overnights, facilitate teambuilding and leadership programs, teach about local ecosystems, oversee community development projects, etc.
7. Actively monitor the safety of guests – Evaluating risks, on the ground decision making, and encouraging safety procedures.
8. Enjoy and actively engage with Independent Travelers and School Group guests.
9. Provide reporting as requested to appropriate supervisors.

Qualifications: What does it take to succeed in this role?

- Excellent oral communicator with at least 1-2 years' experience communicating with foreigners in English
- Always learning and enjoys serving others
- Able to organize time effectively and keep up with multiple projects and programs simultaneously
- Computer skills: Google Apps, MS/Open Office suites, learning new interfaces
- Passionate about serving guests and fellow staff team members, empowering local employees, and using role to facilitate development of remote island villages

Be Adventurous, Learn and Grow, and Make an Impact

Send your inquiries and CV to:

eldavies24@gmail.com